Webex Instructions for the General Public

Beginning in June 2020, Deputy Commissioners will conduct workers’ compensation cases via Webex. This document provides information on how to view a remote hearing.

**Please note:** The below instructions do not apply to attorneys, parties, and witnesses. These individuals will receive a direct link via email that allows them to participate in the remote hearing.

**Join a Hearing:**

1) You can join a remote hearing from your computer or mobile device.
   
   a. On a **desktop or laptop computer**, Webex will allow you to view a hearing using a web browser. By doing so, you are not required to download the Webex application. Webex supports several web browsers, but best results may be obtained using Chrome or Firefox.
   
   b. Before you join a hearing from a **mobile device**, you must install the Webex Meetings app. If you do not have this app installed on your mobile device, you will be redirected to the installation page.

2) All remote hearings are accessible from the “Quick Links” tab on the Industrial Commission’s homepage ([http://www.ic.nc.gov/](http://www.ic.nc.gov/)). On the date and time of the scheduled hearing, click the link (as shown below).
3) The link will take you directly to the hearing’s landing page. Enter your name and email address, and then select “Join by browser.” If the hearing has not started, this link may appear as dimmed.

Event Information: Mock Hearing
Registration is required to join this event. If you have not registered, please do so now.

Event status: Not started (Register)
Date and time: Thursday, May 28, 2020 3:30 pm
Eastern Daylight Time (New York, GMT-04:00)
Duration: 1 hour
Description:

By joining this event, you are accepting the Cisco Webex Terms of Service and Privacy Statement.

To join this event, provide the following information.

First name: 
Last name: 
Email address: 
Event password: ******

Join Event Now

4) If prompted, confirm your email address and click “Submit.”

Register for Mock Hearing
Please complete this form to register for the event. An asterisk (*) indicates required information.

Please answer the following questions.

* First name: 
* Email address: 
* Confirm email address: 
Company: 
Address 1: 
Address 2: 
City: 
ZIP/postal code: 
Country/region: United States of America
Number of employees: 1-99

Would you like to receive information about future seminars?:
○ Yes ○ No

Submit Cancel
5) Choose how you want to hear the hearing’s audio. If you are unable to connect to the hearing audio through computer speakers, you can connect by telephone by selecting “call me” or “call in.”

6) You will now be able to observe the hearing. Only the presiding Deputy Commissioner, the parties, and their potential witnesses will be on camera and able to participate in the hearing.