

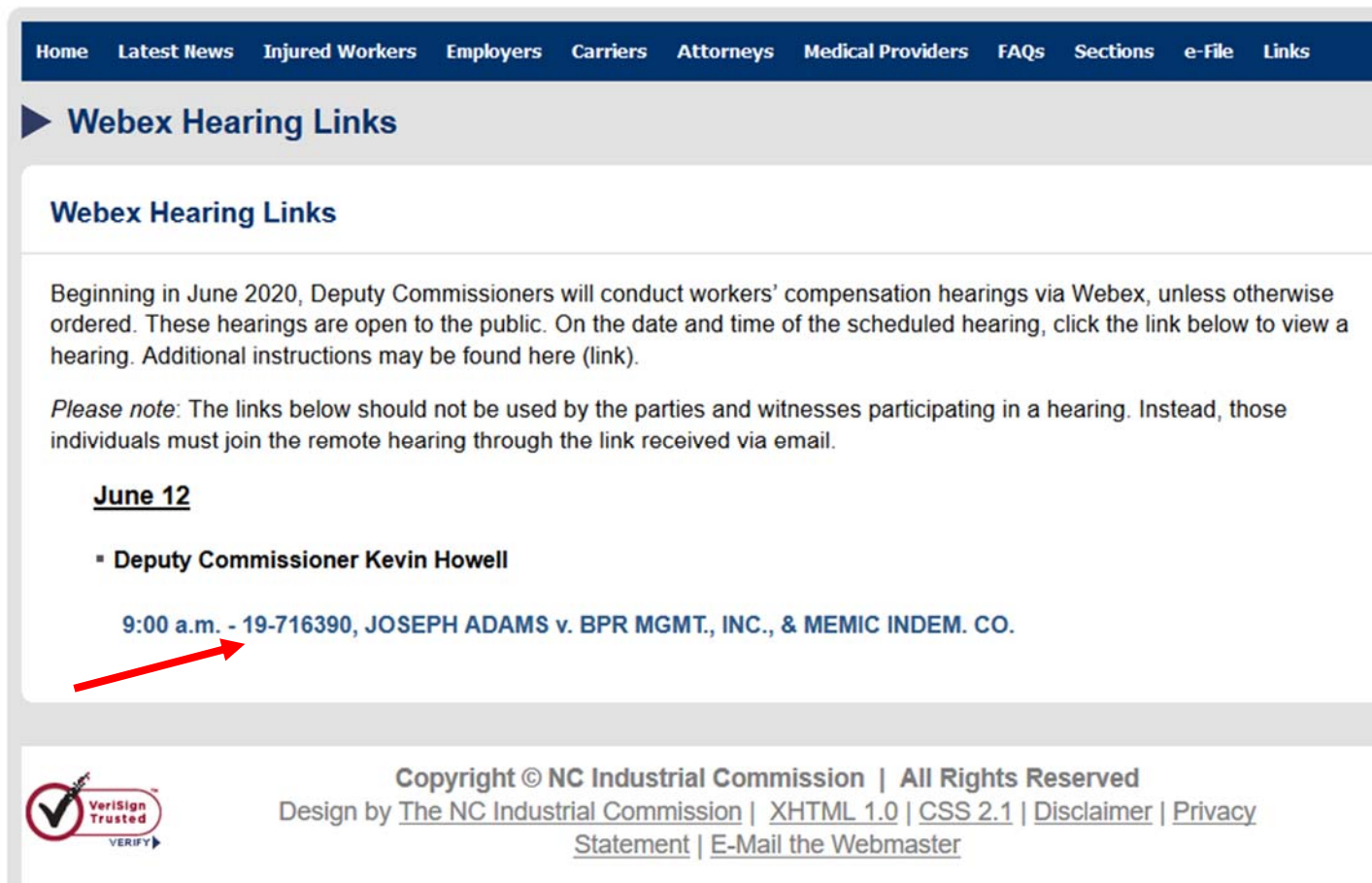
Webex Instructions for the General Public

Beginning in June 2020, Deputy Commissioners will conduct workers' compensation cases via Webex. This document provides information on how to view a remote hearing.

Please note: The below instructions do not apply to attorneys, parties, and witnesses. These individuals will receive a direct link via email that allows them to participate in the remote hearing.

Join a Hearing:

- 1) You can join a remote hearing from your computer or mobile device.
 - a. On a desktop or laptop computer, Webex will allow you to view a hearing using a web browser. By doing so, you are not required to download the Webex application. Webex supports several web browsers, but best results may be obtained using Chrome or Firefox.
 - b. Before you join a hearing from a mobile device, you must install the Webex Meetings app. If you do not have this app installed on your mobile device, you will be redirected to the installation page.
- 2) All remote hearings are accessible from the "Quick Links" tab on the Industrial Commission's homepage (<http://www.ic.nc.gov/>). On the date and time of the scheduled hearing, click the link (as shown below).



The screenshot shows a website navigation bar with links: Home, Latest News, Injured Workers, Employers, Carriers, Attorneys, Medical Providers, FAQs, Sections, e-File, and Links. Below the navigation bar is a section titled "Webex Hearing Links" with a right-pointing triangle icon. The main content area has a sub-header "Webex Hearing Links" and a paragraph stating: "Beginning in June 2020, Deputy Commissioners will conduct workers' compensation hearings via Webex, unless otherwise ordered. These hearings are open to the public. On the date and time of the scheduled hearing, click the link below to view a hearing. Additional instructions may be found here (link)." Below this is a "Please note" section: "The links below should not be used by the parties and witnesses participating in a hearing. Instead, those individuals must join the remote hearing through the link received via email." A date section is titled "June 12" and lists a hearing for "Deputy Commissioner Kevin Howell" at "9:00 a.m. - 19-716390, JOSEPH ADAMS v. BPR MGMT., INC., & MEMIC INDEM. CO." A red arrow points to the time and case information. The footer contains a VeriSign logo, copyright information for the NC Industrial Commission, and links for design, XHTML, CSS, disclaimer, privacy, statement, and email to the webmaster.

- 3) The link will take you directly to the hearing’s landing page. Enter your name and email address, and then select “Join by browser.” If the hearing has not started, this link may appear as dimmed.

Event Information: Mock Hearing

Registration is required to join this event. If you have not registered, please do so now.

Event status: Not started ([Register](#))
Date and time: Thursday, May 28, 2020 3:30 pm
Eastern Daylight Time (New York, GMT-04:00)
[Change time zone](#)
Duration: 1 hour
Description:

Join Event Now

To join this event, provide the following information.

→ **First name:**
→ **Last name:**
→ **Email address:**
Event password:

By joining this event, you are accepting the Cisco Webex [Terms of Service](#) and [Privacy Statement](#).

[Join Now](#)

[Join by browser](#) **NEW!**

- 4) If prompted, confirm your email address and click “Submit.”

Register for Mock Hearing



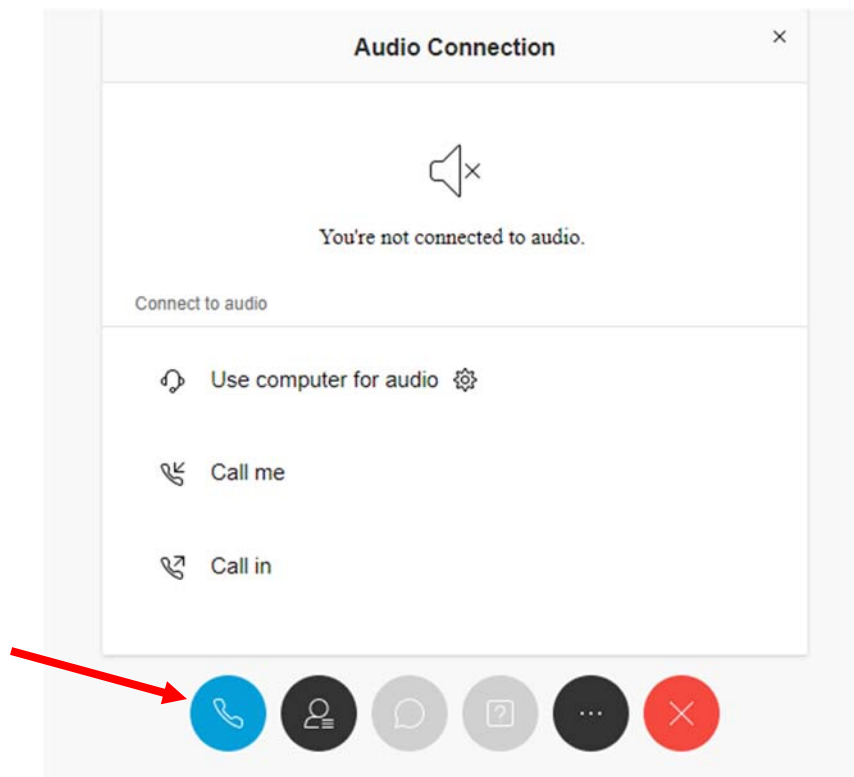
[English](#) : [New York Time](#)

Please complete this form to register for the event. An asterisk (*) indicates required information.

Please answer the following questions.

* **First name:** * **Last name:**
* **Email address:** **Phone number:** Country/Region Number (with area/city code)
→ * **Confirm email address:** **Title:**
Company:
Address 1:
Address 2:
City: **State/province:**
ZIP/postal code:
Country/region:
Number of employees:
Would you like to receive information about future seminars?:
 Yes No

- 5) Choose how you want to hear the hearing’s audio. If you are unable to connect to the hearing audio through computer speakers, you can connect by telephone by selecting “call me” or “call in.”



- 6) You will now be able to observe the hearing. Only the presiding Deputy Commissioner, the parties, and their potential witnesses will be on camera and able to participate in the hearing.