



Information Technology Update: Improving Our Service to You

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October 11, 2012

Information Technology Update

- Electronic Data Interchange (EDI)
- The Commission's New Claims Management System (CCMS)
- Changes to the Electronic Document & Fee Portal (EDFP)



EDI



Electronic Data Interchange (EDI)

- An Overview
- The Commission's Plan for EDI
- Changes to the IC File Number
- Implementation Schedule
- Registration and Testing



What is EDI?

- **Electronic:** Automated computer-to-computer transmission
- **Data:** the information that is being sent, rather than the format the information is in (Content, not Form)
- **Interchange:** It's a two-way conversation – you will get a response to information you sent electronically



What is EDI?

EDI

- Has been around for a long time – since the mid-1960's
- Is used in many areas of commerce – trucking, purchasing, healthcare, tax filing
- Is now based on national standards that can be used by more than one entity



EDI Benefits

EDI has benefits for both jurisdictions and claims administrators

- No proprietary paper forms for each state
 - Common formats
 - Common data elements
- No more mailing costs
- Significant reduction in paper to be stored, tracked and maintained



EDI Benefits

- Your submission is acknowledged automatically
- Faster turnaround and response from the state
- Data can be compared across state lines



The IAIABC Standards

- The Industrial Commission is using the IAIABC Standards
- IAIABC: International Association of Industrial Accident Boards and Commissions
- A nonprofit association, consisting of
 - Workers' Compensation Agencies
 - Insurance Carriers and Third-Party Administrators
 - EDI Vendors



The IAIABC Standards

- The IAIABC develops standards for using EDI in workers' compensation
- IAIABC Standards include
 - Claims (First and Subsequent Report of Injury)
 - Medical Bill Data Reporting
 - Proof of Coverage



Our Plan for EDI

- Claims (FROI/SROI)
- Medical Billing Data Reporting
- Voluntary first (2013), then Mandatory (2014)
- Change to IC Case Number Format



Changes to IC Case Number

- EDI Requires a Change in IC Case Number Format
- New Format: YY-NNNNNN
- 2-digit Year, followed by
- 6-digit Case Number
- Examples: 13-012345, 14-654321



Changes to IC Case Number

- New Format will Apply **ONLY** to **NEW** cases filed on or after **JANUARY 1, 2013**
- **Existing Cases** will continue to use the **existing 6-digit case number**
- New Format is valid with or without hyphen between year and case number



Claims (FROI/SROI)

- Voluntary Participation begins January, 2013
- Mandatory Participation begins January, 2014
- Existing Claims will not be processed through EDI
- Once a Carrier opts in, all cases forward will be processed **ONLY** through EDI
- Web-Portal Option Available for Small-Volume Filers



Web Portal Client

Jurisdiction	Release	Insured Report No.	Report	WTC	WTC Date
KY	3.0	12345	FROI	90	08/11/2011

Main Report

- Statue of Claims
- Insurers
- Claim Administrator
- Insured
- Employer
- Employee
- Employment
- Accident Site
- Injury
- Disability
- Full Denial Reason
- Managed Care
- Witnesses

Jurisdiction		Apply	
Jurisdiction	Claim Number	Branch Office	User

Policy		Maintenance Type Connection	
No.	ER Date	Exp Date	Date

Claim Search		Claim Director Indicator
Company	Branch Office	

Comments

User Notes

Claims Implementation Schedule

Reporting Start Date	Testing Period
January 2, 2013	October-November 2012
April 1, 2013	March 2013
July 1, 2013	June 2013
October 1, 2013	September 2013
January 2, 2014	December 2013

All Carriers, TPAs, and Self-Insured Employers MUST begin using EDI no later than January 2, 2014!

Medical Billing Reporting

- Voluntary Reporting begins March, 2013
- Mandatory Reporting begins March, 2014
- Reporting will apply to ALL institutional, professional and dental bills



Medical Implementation Schedule

Reporting Start Date	Testing Period
March 1, 2013	January 2013
June 1, 2013	May 2013
September 1, 2013	August 2013
December 1, 2013	November 2013
March 1, 2014	February 2014

All Payers and Bill Review Providers MUST begin using EDI no later than March 1, 2014!

Registration & Testing

- Companies seeking to participate in EDI reporting must register as Trading Partners
- To register, fill out the appropriate form(s) on our EDI website (<http://www.ncicedi.info>)
- Trading partners (or their EDI vendors) must complete testing successfully before EDI reporting can commence
- Test Plans are available on our EDI website.



EDI Website

EDI Implementation Options

- EDI Trading Partners have the following options for reporting compliance:
 - Direct Reporting (via secure FTP)
 - Using an EDI Vendor
 - Web Portal (Claims Only)
- A list of approved EDI Vendors is available on our EDI website
- Individual Trading Partner Testing is not required for TPs using a Vendor or the Portal

For More Information

- Registration, Implementation Guides, FAQs, Scheduling Info, Vendor Info and Test Plans
- Available at <http://www.ncicedi.info>
- Send your questions to ncicedi@ic.nc.gov



CCMS



CCMS Update

- Consolidated Case Management System
- Initial Rollout: December 2011 (Claims)
- Streamlined Processing of New Cases
- Better Integration of Case Information



CCMS Update

- Consolidated Case Management System
- 2nd Generation Rollout: September 2012 (All Commission Staff)
- Centralized Access to Case Information and Documents



CCMS Future Development

- Motions and Dispute Support
- Hearing Support
- Improved Case Status Information
- Scheduling and Calendaring
- Improved Reporting
- Enhancements to Web Portal



EDFP



What is EDFP?

- Electronic Document & Fee Portal
- Initial Rollout: October 2011
- Online Submission of Electronic Documents
 - Compromise Settlement Agreements
 - Form 21
 - Form 24
 - Form 26
 - Form 26A



What is EDFP?

- Supports Submission of Supporting Documents
- Online Payment of Fees and Case-Related Invoices
- Credit Card or E-Check
- Online and Email Receipt for Payments



Demo: Upload and Pay

Next-Generation EDFP

- Available November 1, 2012
- Pay Now or Pay Later
- Immediate Electronic Invoice (Online/Email)
- Payments can be made by Anyone who has the Invoice
- Documents will be held for 10 Days Pending Payment
- Documents will NOT be processed before Payment is made
- Automatic Payment Reminder Emails



Demo: Pay Later

Signing Up for EDFP

- Use your existing NCID or sign up for a new NCID
- Online Registration
- Access Available within 3 Business Days after Initial Registration (Usually Sooner)



Future Portal Plans

- Enhanced Account Reporting
- Ability to E-File Documents Not Requiring a Fee
- Access to Case Information, Activity and Documents



QUESTIONS?



For More Information

- Check our websites
<http://www.ic.nc.gov/ncictech>
<http://www.ncicedi.info> (EDI Info)
- Send us an Email:
ccms.support@ic.nc.gov
ncicedi@ic.nc.gov (EDI Questions)
- Follow us on Twitter: @ncictech


