

Mark R. Hicks

Mark began his professional insurance career in 1986 as a Claim Representative. He worked at *Aetna Property & Casualty* for 10 years and then took a position with CNA RMG for one year. In 1997, he joined the staff of *Alexsis TPA*, as a Claim Supervisor/Claim Manager. He moved to *Strategic Outsourcing, Inc.* in 1998, assuming the position of Workers' Compensation Claims Manager. Strategic Outsourcing, Inc. is the largest privately-held PEO in America with over 800 clients and 30,000 assigned employees. Since 2004, Mark has been the Workers' Compensation Claims Manager, Southeast Division, for this same company.

Mark is presently on the Board of Directors for Kid's Chance of North Carolina, serving as Chair for their Annual Golf Tournament from 2005-2007. Further, he is a member of the North Carolina Professional Employer Organization Advisory Council. In addition, Mark is a Certified Mediator through the North Carolina Dispute Resolution Commission.