# The Nineteenth Annual North Carolina Workers' Compensation Educational Conference



# Wednesday - Friday October 8 - 10, 2014

# **Raleigh Convention Center**

500 South Salisbury Street Raleigh, North Carolina 27601

# The Nineteenth Annual North Carolina Workers' Compensation Educational Conference Raleigh Convention Center Wednesday - Friday, October 8 - 10, 2014

The goal of this conference is to educate those who participate in the North Carolina workers' compensation system regarding current rules, procedures, policies and forms and to provide an opportunity for dialogue among these participants. The presenters are Commissioners, Deputy Commissioners, Section Heads of the Industrial Commission, plaintiff's and defense attorneys, physicians, medical and vocational rehabilitation specialists and mediators. Breakout sessions will be utilized to discuss certain topics in specific detail for a more specialized view while other topics will be presented from a more general perspective.

### Who Should Attend?

All employers, insurance adjusters, self-insurers, third-party administrators, safety & human resource managers, plaintiff's and defense attorneys, paralegals, health care providers, mediators and medical and vocational rehabilitation providers are encouraged to attend. In fact, anyone interested in the workers' compensation system in North Carolina will receive valuable information at the conference. Group rates are available.

### **Continuing Education Credits**

Participants may be eligible for continuing education credits for conference attendance. Application will be made for credits in the following occupations: attorneys (CLE), paralegals (CPE), carriers (CE credit), and rehabilitation providers (CEU for CRC, CDMS and CCM). COHNs, CRRNs and any other discipline will be provided, upon request, with a certificate of completion for credit submission.

Insurance adjusters should be aware that the North Carolina Department of Insurance requires adjusters to attend the entire three-day program in order to receive any credit, and that it does not award credit to <u>non-resident</u> adjusters with North Carolina licenses. For general information concerning licensing and CEU requirements for adjusters in North Carolina, please contact the North Carolina Department of Insurance at (919) 807-6800.

# HOTEL INFORMATION

The host hotel for our conference is:

#### THE RALEIGH MARRIOTT CITY CENTER

501 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Convention Center Phone (919) 833-1120 • Fax (919) 227-3955
Conference Rate: \$164.00/night • Rate Cut-Off Date: September 7, 2014
ASK FOR GROUP CODE: NC WORKERS COMP.
The conference rate will not be available should the room block become full prior to the cut-off date; make your reservations early.

### **Raleigh Convention Center Parking Information**

Please visit the Convention Center's website at **www.raleighconvention.com/directions** for detailed driving directions to the two parking garages you should use for our conference (the Performing Arts Deck and the Marriott Deck, both located on the corner of Lenoir and Salisbury Streets). The cost of parking for our event is \$7 per day at both garages, so be sure to let the attendant know you are attending the Workers' Compensation conference. Marriott guests must self-park rather than valet-park to receive the \$7 rate. Vendors should go to the underground parking garage of the Convention Center located on the corner of Lenoir and Dawson Streets to unload booth materials and equipment. Vendors will receive unloading instructions and parking directions from a garage attendant upon arrival.

# THE NINETEENTH ANNUAL NORTH CAROLINA WORKERS' COMPENSATION EDUCATIONAL CONFERENCE Raleigh Convention Center • Wednesday, October 8 - Friday, October 10, 2014 AGENDA & PROGRAM

Registration on site begins at 10:00 a.m • The Conference Program begins at 1:00 p.m.

II. The "Dos" and "Don'ts" of Mediation:

**Tips for a More Successful Mediation** 

#### WEDNESDAY, OCTOBER 8, 2014

#### 1:00 Welcome

- (How to prepare, rules that impact mediation, Andrew Heath, Chairman, NCIC, Raleigh, NC how to make the agreement enforceable) Kids' Chance of North Carolina, Inc., Scholarship Awards 1:15 John Schafer, Mediation Section Head, NCIC, Raleigh, NC Joy Brewer, Scholarship Awards Chairwoman, Thomas Clare, Thomas M. Clare Mediation, Raleigh, NC Kids' Chance of North Carolina, Inc., Charlotte, NC Jolinda Babcock, Tarbeel Mediations, Summerfield, NC Laura Mavretic, Laura Mavretic Mediation, Raleigh, NC **The Appellate Process** 1:30 11:20 Break-Out Session - Choose one session of (2) listed below. Paul Newby, Associate Justice, Workers' Compensation Neck and Back Injuries North Carolina Supreme Court, Raleigh, NC I. Dahari Brooks. MD. 2:15 Break Greensboro Orthopaedics, Greensboro, NC **Deputy Commissioner News** 2:30 II. Rehabilitation Ethics (Fulfills ethics continuing Christopher Loutit, Chief Deputy Commissioner, NCIC, Raleigh, NC education requirement for rehabilitation professionals) Sue Jensen, PhD, RN, CCM, MSCC, Immediate Past Chair, Electronic Data Interchange (EDI) Update 2:50 Commission for Case Manager Certification, Mount Laurel, NJ Grant Pair, IT Operations Manager, NCIC, Raleigh, NC Meredith Henderson, Executive Secretary, NCIC, Raleigh, NC 12:20 Luncheon **Concurrent Break-Out Sessions:** 3:15 **NCIC Rules Update** There will be four sessions available in the afternoon. Julia Dixon, Young Moore and Henderson, PA, Raleigh, NC 1:45 **Break-Out Session** – Choose one session of (2) listed below. Valerie Johnson, Copeley Johnson Groninger, PA, Durham, NC **Getting Lost in Our Lives** Meredith Henderson, Executive Secretary, NCIC, Raleigh, NC (Fulfills substance abuse CLE requirement for attorneys) 4:00 Workers' Compensation and the Affordable Care Act Lanée Borsman, North Carolina Lawyer Assistance Program, Michael Clingman, Regional Director, Raleigh, NC Workers Compensation Research Institute, Cambridge, MA II. The Role of Case Managers in Workers' Compensation Cases 5:00 Reception Barbara Armstrong, Armstrong and Associates, Charlotte, NC John Hedrick, Scudder & Hedrick, PLLC, Raleigh, NC Bids on Kids' Chance Silent Auction items accepted until 6:00 John Ruocchio, Lewis & Roberts, PLLC, Raleigh, NC 6:15 **Reception ends** 2:45Break 3:00 Break-Out Sessions: Choose one session of (2) listed below. THURSDAY, OCTOBER 9, 2014 I. Legal Ethics (Fulfills ethics CLE requirement for attorneys) **Continental breakfast** 8:00 Richard Harper, Harper Law Office, Sylva, NC Barbara Ruark, Orbock Ruark & Dillard, PC, Winston-Salem, NC **Concurrent Break-Out Sessions:** II. Impact of Social Media on Workers' Compensation Cases There will be six different sessions available in the morning. Shelley Coleman, Hedrick, Gardner, A separate program is available for medical and vocational case Kincheloe & Garofalo, LLP, Charlotte, NC managers who would like to attend the Rehabilitation Kari Schultz, Hedrick, Gardner, Kincheloe & Garofalo, LLP, Wilmington, NC Professional Training required by the Industrial Commission. 4:00Adjournment Please go to www.iwcf.us/images/NCICrebab.pdf for further details. This program is not eligible for attorney, paralegal, FRIDAY, OCTOBER 10, 2014 **Continental breakfast** carrier or adjuster continuing education credits. 8:00 9:00 A View from the NCIC Chairman 9:00 Break-Out Session - Choose one session of (2) listed below. Andrew Heath, Chairman, NCIC, Raleigh, NC I. Physician Dispensing of Prescription Medication **NCIC Fraud and Compliance Efforts** 9:30 Joseph Paduda, Principal, Health Strategy Associates, Bryan Strickland, Director, Compliance and LLC, and President, CompPharma Fraud Investigation Section, NCIC, Raleigh, NC II. Clinchers and Claims: Getting It Right the First Time 10:15 Break
  - Jennifer Turner, Claims Director, NCIC, Raleigh, NC Emily Baucom, Special Deputy Commissioner, NCIC, Raleigh, NC
- 10:00 Break

10:20 Break-Out Session - Choose one session of (2) listed below.

- I. Somatization and Malingering Moira Artigues, M.D., Cary, NC
  - Special thanks to the North Carolina Medical Society for assistance with the conference program. Speaker biographies will be available online at www.ic.nc.gov.

10:30

11:30

1:00

**Keeping Medical Costs Down** 

Bruce Hamilton, Teague Campbell Dennis & Gorham, LLP, Raleigh, NC

**Case Law Update** 

Adjournment

and Blue Shield of North Carolina, Durham, NC

Vernon Sumwalt, The Sumwalt Law Firm, Charlotte, NC

Brian Caveney, Vice President and Medical Director of Blue Cross

The Conference will be held at the Raleigh Convention Center located at 500 South Salisbury Street, Raleigh, NC 27601; Tel: (919) 996.8500. For further information contact the IWCF office at Tel: (386) 677-0041; Fax: (386) 677-0155; Email: IWCF@bellsouth.net; or International Workers' Compensation Foundation, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

## EXHIBITOR/SPONSORSHIP REGISTRATION FORM THE NINETEENTH ANNUAL NORTH CAROLINA WORKERS' COMPENSATION EDUCATIONAL CONFERENCE WEDNESDAY - FRIDAY, OCTOBER 8 - 10, 2014

#### **ATTENTION EXHIBITORS**

Fee of \$800 includes two (2) complimentary registrations for exhibitor representatives. Additional registrants will be accepted at the early bird rate of \$300 each. A separate registration form should be completed for each additional registrant.

Space is offered on a first come, first served basis and will only be reserved upon our receipt of this registration form, which may be faxed to (386) 677-0155 or emailed to iwcf@bellsouth.net. For additional information regarding exhibit area, contact the IWCF office at (386) 677-0041. Booth set-up will be in the exhibitor area on Wed., Oct. 8th, 10 A.M. - 1 P.M. Tear-down will be on Fri., Oct. 10th, 12:50 P.M.

Luncheon, reception, continental breakfasts and refreshment breaks will be held in the Exhibition Ballroom. Registration fee includes one 8'x10' booth or 6' draped table and two chairs, identification sign, registration for two representatives and twenty-four hour security. Full fee forfeiture if unable to attend.

**Kids' Chance of North Carolina** (www.kidschancenc.org) invites all vendors to donate an item to be auctioned during the Wednesday reception. All donations are tax deductible and donors will be recognized. For more information, please contact:

Kathy Peoples, Silent Auction Chair (800) 877-7366 ext 4247 or email: kpeoples@pnat.com Paul Seguin, Executive Director - Kids' Chance (800) 246-8599 ext 116 or email: pseguin@abacuspi.com

#### EXHIBITOR INSURANCE/HOLD HARMLESS CLAUSE

Exhibitor assumes entire responsibility and hereby agrees to protect, indemnify, defend, save and hold harmless the International Workers' Compensation Foundation (IWCF), its employees and agents, Chelsea Place Meetings and its employees and agents, and the Raleigh Convention Center against all claims, losses and damages to persons or property, governmental charges or fines and attorney fees arising out of or caused by exhibitor's installation, removal, maintenance, occupancy or use of the exhibition premises or part thereof, excluding any such liability caused by the sole negligence or concurrent comparative negligence of the Raleigh Convention Center and its employees and agents, Chelsea Place Meetings and its employees and agents, as well as the IWCF, its members, employees and agents.

In addition, exhibitor acknowledges that the Raleigh Convention Center, Chelsea Place Meetings, and the IWCF do not maintain insurance covering exhibitors' property or potential liabilities and that it is the sole responsibility of the exhibitor to obtain business interruption insurance, property damage insurance and liability insurance covering such losses by exhibitor. Exhibitor shall obtain and keep in force during the term of the installation and use of the exhibit premises, policies of comprehensive general liability insurance and contractual liability insurance and specifically referring to contractual liability set forth in the foregoing paragraphs hereof, in an amount not less than \$1,000,000 combined single limit for personal injury and property damage. The Raleigh Convention Center, Chelsea Place Meetings, and the IWCF shall be included in such policies as additionally named insureds for this convention only.

AUTHORIZED SIGNATURE: \_

DATE:

#### SPONSORSHIP OPPORTUNITY

You are invited to register as a sponsor for the Nineteenth Annual North Carolina Workers' Compensation Educational Conference. The following sponsorship levels are available:

- Gold:
- \$1,000 ContributionCompany name will appear in conference workbook
- Company name will appear on a large "Thank You Sponsor" sign in registration and exhibit areas

Silver: \$500 Contribution

• Company name will appear on a large "Thank You Sponsor" sign in registration and exhibit areas

#### CHECK ONE OR MORE CATEGORIES:

□ SPONSORSHIP: □ Silver □ Gold

#### **EXHIBITOR**

EXHIBITORS ONLY	Company Name:
	Specialty:
	Contact Person:
	Title:
	Address:
	City:
	State: Zip:
	Telephone:
	Fax:
	Email Address:
	Comp. Registrant #1:
	Title
	Comp. Registrant #2:
	Title
EX	(Please print names as you wish them to appear on name tag)

#### Two registration options are available for exhibitors, gold and silver sponsors

1. Payment by Credit Card (MasterCard, VISA or American Express) - go to www.iwcf.us/iwcfevents.html and click on link to Online Registration under NORTH CAROLINA.

2. Payment by Check Complete, copy and return this form, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

For additional information contact the IWCF office at: Phone (386) 677-0041 • Fax (386) 677-0155 • iwcf@bellsouth.net

# CONFERENCE REGISTRATION FORM THE NINETEENTH ANNUAL NORTH CAROLINA WORKERS' COMPENSATION EDUCATIONAL CONFERENCE RALEIGH CONVENTION CENTER WEDNESDAY - FRIDAY, OCTOBER 8 - 10, 2014

**Registration Fees:** 

\$300.00 per person paid prior to August 15, 2014\$325.00 per person paid prior to September 15, 2014\$375.00 per person paid after September 15, 2014

Two registration options are available.

- 1. Payment by Credit Card (MasterCard, VISA or American Express) go to www.iwcf.us/iwcfevents.html and click on link to Online Registration under NORTH CAROLINA.
- 2. Payment by Check Complete, copy and return this form for each attendee, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174

Name:		
Business Name:	Title	
Address:		
City:		
Telephone:	Fax:	
Email:		
Attorney State Bar #:	Paralegal #:	
Adjuster CE National Producer # (NPN):		
Rehab CEUs for: $\Box$ CCM $\Box$ CRC $\Box$ CDMS	Contact hours: $\Box$ OHN	
Area of Practice:  Employer Employee Health & Health & Occup. Health Nurse Health Care Provider		
Other:		

**LODGING** - The host hotel for our conference is: **THE RALEIGH MARRIOTT CITY CENTER** - 501 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Raleigh Convention Center • Phone (919) 833-1120 • Fax (919) 227-3955; Conference Rate: \$164.00/night • Rate cut-off September 7, 2014. Indicate you are attending the Nineteenth Annual North Carolina Workers' Compensation Educational Conference when calling to make your reservations. Hotel reservations alone do not guarantee admission to the conference. *The conference rate will not be available should the room block become full prior to the cut-off date; make your reservations early.* 

**CONTINUING EDUCATION CREDITS** - Application will be made for Attorney CLE, Paralegal CPE, Adjuster CE and Rehabilitation CRC/CDMS/CCM credits; COHN, CRRN contact hours, and any other discipline will be provided, upon request, with a certificate of completion.

**CANCELLATION REFUND POLICY** - Cancellation of pre-registration must be made before 5:00 p.m. on September 26, 2014. Substitution of personnel is recommended in lieu of cancellation after that date. The full registration fee will be forfeited if you fail to attend or cancel timely.

**SPECIAL NEEDS** - Individuals attending the conference who may need auxiliary aids or special services are requested to provide notice of their needs in writing no later than 10 working days before the conference so that appropriate arrangements can be made.

DRESS CODE - Casual clothing is appropriate for all events.

For further information contact the IWCF office at (386) 677-0041, Fax (386) 677-0155, email: IWCF@bellsouth.net or visit the NCIC website at www.ic.nc.gov

Net proceeds from this event, if any, go to the International Workers' Compensation Foundation (FEIN# 35-1737364), a non-profit organization to further its work in workers' compensation education and research.





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