

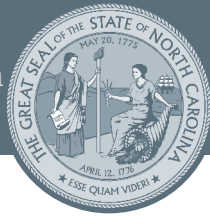
# The Twenty-Eighth Annual North Carolina Workers' Compensation Educational Conference



*Photo credit VisitRaleigh.com and Photographer Brian Strickland*

Wednesday - Friday  
October 4-6, 2023

Raleigh Convention Center  
500 South Salisbury Street  
Raleigh, North Carolina 27601



## October 4-6, 2023

The 28th Annual North Carolina Workers' Compensation Conference will be held **in person** on October 4-6, 2023, at the Raleigh Convention Center. The North Carolina Industrial Commission organizes this program with the goal of bringing its stakeholders together and educating them about current and noteworthy workers' compensation trends and topics (including medicolegal issues and Industrial Commission processes and procedures) while providing a forum for meaningful dialogue among Conference participants. This year's presenters include members of the Industrial Commission leadership; several Deputy and Special Deputy Commissioners; Industrial Commission Section Heads; plaintiff and defense attorneys; physicians; medical and vocational rehabilitation specialists; and mediators.

### Who Should Attend?

Employers, insurance adjusters, self-insurers, third-party administrators, safety and human resource managers, plaintiff and defense attorneys, paralegals, healthcare providers, medical and vocational rehabilitation specialists, and mediators are encouraged to attend. Anyone with a professional interest in the workers' compensation system in North Carolina will receive valuable information at the Conference.

### Continuing Education Credits

Application is pending for up to 12 hours of continuing education credits in the following occupations: attorneys (CLE), paralegals (CPE), insurance adjusters (CE), human resources professionals (SHRM), and rehabilitation providers (CE for CDMS and CCM); and 1 hour of credit for mediators (CME). COHNs, CRRNs, and any other discipline will be provided, upon request, with a certificate of completion for credit submission. For adjusters, the Conference sessions are grouped into three courses. **Adjusters must complete all sessions in each course to receive credits for that course.**

Adjusters also should be aware that the North Carolina Department of Insurance does not award credit to non-resident adjusters with North Carolina licenses unless domiciled in North Carolina as an adjuster. For general information concerning licensing and CE requirements for adjusters in North Carolina, please contact the North Carolina Department of Insurance at (919) 807-6800.

### Materials

Attendees will be able to download the materials via internet prior to the Conference. Please look for the link in an email announcement from [compconference@iwcf.us](mailto:compconference@iwcf.us) when the materials are available. Please provide an accurate and legible email address when you register to ensure receipt of instructions. Also, please add [compconference@iwcf.us](mailto:compconference@iwcf.us) to your email "safe sender" list as a trusted contact.

### Hotel Information

The host hotel for our conference is:

#### THE RALEIGH MARRIOTT CITY CENTER

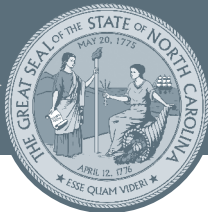
500 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Convention Center

Conference Rate: \$215.00/night • Rate Cut-Off Date: September 5, 2023

The Conference group rate will not be available if the room block becomes full prior to the cut-off date, so make your reservations early. Click [here](#) to book your group rate online for the North Carolina Workers' Compensation Conference, or call (800) 228-9290 (hold times may be lengthy).

### Raleigh Convention Center Parking Information

Please visit the Convention Center's website at [www.raleighconvention.com/directions](http://www.raleighconvention.com/directions) and scroll down to Parking for detailed driving directions to two parking garages for Conference attendees (the Performing Arts Deck and the Marriott Deck, both of which are located on the corner of Lenoir and Salisbury Streets). Exhibitors should go to the underground parking garage of the Convention Center located on the corner of Lenoir and Dawson Streets to unload booth materials and equipment; a garage attendant will provide unloading instructions and parking directions upon arrival.



## SCHEDULE OF SESSIONS

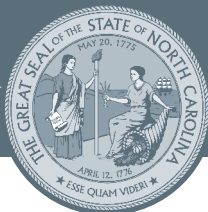
### WEDNESDAY, OCTOBER 4, 2023

- 12:45 **Opening Remarks**  
*Philip Baddour, Chair, NCIC*
- Kids' Chance of North Carolina, Inc.**  
*Kara Faust, President, Kids' Chance of North Carolina, Inc., Colfax, NC*
- 1:00 **Emerging Trends in Minimally Invasive Procedures: Comparing Recovery Time and Return to Work Outcomes with Traditional Spine Surgeries**  
*T. Brent Chafin, M.D., ECU Health, Ahoskie, NC; Thomas Lamm, Ricci Law Firm, Greenville, NC; Lindsay Underwood, Teague Campbell Dennis & Gorham, LLP, Raleigh, NC*
- 2:00 **Full Commission, Deputy Commissioner, and Dispute Resolution Updates and Insights**  
*Tammy Nance, Chief Deputy Commissioner, NCIC; April Gladkin, Full Commission Chief Administrative Officer and Lead Counsel, NCIC*
- 3:00 **Break - Visit Exhibit Hall**
- 3:15 **You Be the Judge!: An Interactive Presentation Based on Real Life Fact Patterns**  
*Larry Baker, Willson Jones Carter & Baxley, PA, Charlotte, NC; Cameron Simmons, Cameron Simmons Law, Wilmington, NC; Stephanie Gay, Aegis Administrative Services, Inc., Raleigh, NC*
- 4:15 **Hand and Upper Extremity Conditions Involving the Peripheral Nerves: Diagnosis, Treatment, and Compensability under G.S. § 97-53**  
*Zhongyu "John" Li, M.D., Ph.D., Professor of Orthopedic Surgery & Rehabilitation, Wake Forest University School of Medicine, Winston-Salem, NC; Michael Bertics, Lennon, Camak & Bertics, PLLC, Raleigh, NC; John Tomei, Teague Campbell Dennis & Gorham, LLP, Raleigh, NC*
- 5:15 **Adjourn / Reception Begins**  
*Kids' Chance Silent Auction*
- 6:15 **Reception Ends**
- 11:20 **Break-Out Sessions - Choose one (1) session of two (2) listed below**
- I. Motions and Agreements before the Executive Secretary's Office: Rules and Practice Tips**  
*Meredith Henderson, Executive Secretary, NCIC; Kimberly Fennell, Special Deputy Commissioner, NCIC; Carrie Geddie, Special Deputy Commissioner, NCIC; Alexandra Hagerty, Special Deputy Commissioner, NCIC; Michael Kelly, Special Deputy Commissioner, NCIC; Tony Lucas, Special Deputy Commissioner, NCIC; Jessica Parker, Special Deputy Commissioner, NCIC*
- II. Helping Claimants from Diverse Backgrounds Navigate the Workers' Compensation System**  
*Jacob Goad, Law Office of Jacob Goad, Durham, NC; Aurora Niebla-Mendoza, Genex Services, LLC, Raleigh, NC; Rudy Calderon, Precision Language Services, Durham, NC*
- 12:20 **Luncheon (included)**
- 1:45 **Break-Out Sessions - Choose one (1) session of two (2) listed below**
- I. Look Who's Talking: Ethical Considerations and Best Practices for Communications in Workers' Compensation Cases**  
*(Fulfills 1 hour Ethics credit for attorneys and adjusters)*  
*Richard Harper, The Harper Law Firm, PLLC, Sylva, NC; Brian Groesser, Midkiff, Munchie & Ross PC, Raleigh, NC; Eileen Townsend, North Carolina Department of Public Instruction, Raleigh, NC*
- II. Recipe for a Successful Mediation**  
*(Fulfills 1 Hour CME Credit for Mediators)*  
*Kate Deiter-Maradei, Deiter Mediation, Raleigh, NC; James Young, Miles Mediation & Arbitration, Charlotte, NC; Pete Singh, Fourscore Business Law, Raleigh, NC*
- 2:45 **Break - Visit Exhibit Hall**
- 3:00 **Break-Out Sessions - Choose one (1) session of two (2) listed below**
- I. Getting Lost in Our Own Lives**  
*(Fulfills 1 hour Substance Abuse and Mental Health credit for attorneys)*  
*Benjamin Brown, Jr., North Carolina Lawyer Assistance Program Volunteer, Raleigh, NC*
- II. Can You Hear Me?: A Mock Deputy Commissioner Hearing Plus Practical Tips**  
*Lori Gaines, Deputy Commissioner, NCIC; Jesse "Jay" Tillman, Deputy Commissioner, NCIC; Anne Harris, Deputy Commissioner, NCIC; Elias Admassu, Deputy Commissioner, NCIC*

### THURSDAY, OCTOBER 5, 2023

- 8:00 **Continental Breakfast**
- Concurrent Break-Out Sessions:**
- 9:00 **Break-Out Sessions - Choose one (1) session of two (2) listed below**
- I. For Efficiency's Sake: Productivity Hacks and Technology Tips for Lawyers and Other Professionals**  
*(Fulfills 1 hour Technology credit for attorneys)*  
*Catherine Sanders Reach, North Carolina Bar Association, Raleigh, NC*
- II. Yes, I Can... or Can I?: Ethical Considerations for Rehabilitation Professionals in Workers' Compensation Cases**  
*(Fulfills Ethics requirement for CCM and CDMS)*  
*Vicki Hewitt, Rehabilitation Nurse Consultant, NCIC; Jodie Nolf, Nolf Case Management & Consulting, LLC, Raleigh, NC*
- 10:00 **Break - Visit Exhibit Hall**
- 10:20 **Break-Out Sessions - Choose one (1) session of two (2) listed below**
- I. Survey and Discussion of North Carolina State Bar Ethics Opinions About Workers' Compensation Issues**  
*(Fulfills 1 hour Ethics credit for attorneys)*  
*Nichole McLaughlin, North Carolina State Bar, Raleigh, NC; S. Neal Camak, Lennon, Camak & Bertics, PLLC, Raleigh, NC; Jack Holmes, McAngus Goudelock & Courie, LLC, Raleigh, NC*
- II. Practical Tips from Claims Administration and the Clerk's Office**  
*Brittany Walton, Director of Claims Administration, NCIC; Emily Baucom, Clerk of the Industrial Commission, NCIC*
- 4:00 **Adjourn**
- FRIDAY, OCTOBER 6, 2023**
- 8:00 **Continental Breakfast**
- 9:00 **Pain Management and Rehabilitation of Brain and Head Injuries**  
*Shilpa Kasuganti, M.D., The Rehab Center, Charlotte, NC; Cathy Pope, North Carolina Office of State Human Resources, Raleigh, NC; Kathleen DuBois, CR Legal Team LLP, Greensboro, NC*
- 10:00 **Break - Visit Exhibit Hall**
- 10:30 **Case Law Update and JeoParody!**  
*Heather Baker, Teague Campbell Dennis & Gorham, LLP, Raleigh, NC; Vernon Sumwalt, The Sumwalt Group, Charlotte, NC. (With JeoParody special guest: Commissioner Wanda Blanche Taylor, NCIC)*
- 12:30 **Adjourn**

The Twenty-Eighth Annual  
North Carolina Workers' Compensation  
Educational Conference



Wednesday - Friday, October 4-6, 2023  
Raleigh Convention Center

Registration Fees: \$350.00 per person paid on or before August 31, 2023  
\$375.00 per person paid after August 31, 2023, but on or before September 23, 2023  
\$425.00 per person paid after September 23, 2023  
*Registration fees include sessions, access to presentation materials and exhibit hall, reception, luncheon, and two breakfasts*

Two registration options are available.

1. **Payment by Credit Card** (MasterCard, VISA, or American Express) - Go to [www.workcompevent.com/north\\_carolina](http://www.workcompevent.com/north_carolina).
2. **Payment by Check** - Complete, copy, and return this form for each attendee, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.), and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

Name: \_\_\_\_\_

Business Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Area of Practice:  Employer  Employee  Health & Safety Specialist  Insurer  TPA  Attorney  Mediator  
 Paralegal  Occup. Health Nurse  Healthcare Provider  Medical Rehab Specialist  Vocational Rehab Specialist  
 Human Resources Professional  Other: \_\_\_\_\_

**CONTINUING EDUCATION CREDITS** - Application is pending for up to 12 hours of credit for Attorney CLE, Paralegal CPE, Adjuster CE, SHRM CE, and Rehabilitation CDMS/CCM credits, and 1 hour of credit for mediator CME. COHN, CRRN, and any other discipline will be provided, upon request, with a certificate of completion. Please note special Department of Insurance rules for adjusters.

**Please indicate the CE credits you will be seeking:**

NC Attorney - Bar #: \_\_\_\_\_ NC Adjuster - NPN #: \_\_\_\_\_  
\_\_\_\_\_ Mediator \_\_\_\_\_ Paralegal \_\_\_\_\_ SHRM \_\_\_\_\_ CCM \_\_\_\_\_ CDMS \_\_\_\_\_ OHN

**LODGING** - The host hotel is: THE RALEIGH MARRIOTT CITY CENTER - 500 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Raleigh Convention Center; Conference Rate: \$215.00/night • Rate cut-off September 5, 2023. The Conference group rate will not be available if the room block becomes full prior to the cut-off date; make your reservations early. Click here to **book your group rate for the North Carolina Workers' Compensation Conference**, or call (800) 228-9290 (hold times may be lengthy).

**PRESENTATION MATERIALS** - Download the presentation materials via internet prior to the Conference. Please look for the link in an email announcement when the materials are available. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the instructions.

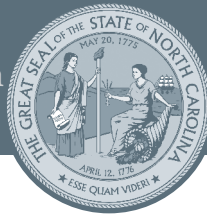
**DRESS CODE** - Casual clothing is appropriate for all events.

**CANCELLATION REFUND POLICY** - Cancellation of pre-registration must be made before 5:00 p.m. on September 15, 2023. Substitution of attendee is recommended in lieu of cancellation. The full registration fee will be forfeited if you fail to attend or cancel timely.

**SPECIAL NEEDS** - Individuals attending the Conference who may need auxiliary aids or special services are requested to provide notice of their needs in writing no later than 10 working days before the Conference so that appropriate arrangements can be made.

*For further information contact the IWCF at Tel: (386) 677-0041; Fax: (386) 677-0155; Email: [compconference@iwcf.us](mailto:compconference@iwcf.us)  
International Workers' Compensation Foundation, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.*

Net proceeds from this event, if any, go to the International Workers' Compensation Foundation (FEIN# 35-1737364), a non-profit organization, to further its work in workers' compensation education and outreach.



## ATTENTION EXHIBITORS

The Conference includes an exhibit hall. Fee of \$1,000 includes two (2) complimentary registrations for exhibitor representatives. A separate registration form should be completed for each additional registrant.

Space is offered on a first-come, first-served basis and will only be reserved upon our receipt of your registration. Register online (credit cards only), or send an advance copy of this form and your first three choices of booth location by fax to (386) 677-0155 or email to [comconference@iwcf.us](mailto:comconference@iwcf.us). For additional information regarding exhibit area, contact the IWCF at (386) 677-0041. Booth set-up will be in the exhibitor area on Wed., Oct. 4th, 10 A.M. - 1 P.M. Tear down will be on Fri., Oct. 6th, 12:50 P.M.

The reception, continental breakfasts, and refreshment breaks will be held in the Exhibition Ballroom. Registration fee includes one 8'x10' booth or 6' draped table and two chairs, identification sign, and registration for two representatives. Full fee forfeiture if unable to attend.

**Kids' Chance of North Carolina** ([www.kidschancenc.org](http://www.kidschancenc.org)) invites all vendors to donate an item to be auctioned during the Wednesday reception. All donations are tax deductible and donors will be recognized. For more information, please contact:

**Marty Baier, Silent Auction Chair**  
(919) 622-5995 or email: [marty@baierinvestigations.com](mailto:marty@baierinvestigations.com)  
**Kara Faust**  
(704) 678-5272 or email: [kfaust@carolinacasegmt.com](mailto:kfaust@carolinacasegmt.com)

## EXHIBITOR INSURANCE HOLD/HARMLESS CLAUSE

Exhibitor assumes entire responsibility and hereby agrees to protect, indemnify, defend, save, and hold harmless the International Workers' Compensation Foundation (IWCF), its employees and agents, and Chelsea Place Meetings and its employees and agents, against all claims, losses, and damages to persons or property, governmental charges, or fines and attorney fees arising out of its exhibits, excluding any such liability caused by the sole negligence of Chelsea Place Meetings and its employees and agents, as well as the IWCF, its members, employees, and agents.

In addition, exhibitor acknowledges that Chelsea Place Meetings and the IWCF do not maintain insurance covering exhibitors' property or potential liabilities and that it is the sole responsibility of the exhibitor to obtain insurance covering such losses by exhibitor. Exhibitor shall obtain and keep in force during the exhibit period policies of comprehensive general liability insurance and contractual liability insurance and specifically referring to contractual liability set forth in the foregoing paragraphs hereof, in an amount not less than \$1,000,000 combined single limit for personal injury and property damage. Chelsea Place Meetings and the IWCF shall be included in such policies as additionally named insureds for this convention only.

## AUTHORIZED

**SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

## SPONSORSHIP OPPORTUNITY

You are invited to register as a sponsor for the Twenty-Eighth Annual North Carolina Workers' Compensation Educational Conference. The following sponsorship levels are available:

### Gold: \$1,250 Contribution

- Complimentary Attendee Registration.
- Organization name and contact information will appear in Conference program.
- Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.

### Silver: \$750 Contribution

- Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.

### CHECK CATEGORY WHICH APPLIES:

- EXHIBITOR  
 SPONSORSHIP     Gold     Silver

Company Name: \_\_\_\_\_

Specialty: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

## EXHIBITORS & GOLD SPONSORS

Comp. Registrant #1: \_\_\_\_\_  
*Name & Title*

Email: \_\_\_\_\_

## EXHIBITORS ONLY

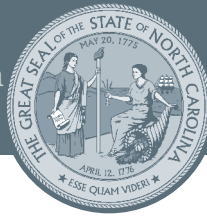
Comp. Registrant #2: \_\_\_\_\_  
*Name & Title*

Email: \_\_\_\_\_

## Two registration options are available:

1. **Payment by Credit Card** (MasterCard, VISA, or American Express) - go to [www.workcompevent.com/north\\_carolina](http://www.workcompevent.com/north_carolina) (*Credit Cards Only*).

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**Meeting Room**

**Meeting Room**

**Banquet Seating**

**Buffer Tables**

50	49	36	35	22	21	8	7
51	48	37	34	23	20	9	6
52	47	38	33	24	19	10	5
53	46	39	32	25	18	11	4
54	45	40	31	26	17	12	3
55	44	41	30	27	16	13	2
56	43	42	29	28	15	14	1

**BOOTH DIMENSIONS**  
1-7; 50-56: 10' WIDE / 8' DEEP  
8-49; 57-90: 6' WIDE / 4' DEEP  
(recommend using table top displays for booths 8-49 and 57-90)

**PLEASE PROVIDE US WITH YOUR TOP THREE CHOICES OF LOCATION WHEN YOU SEND IN YOUR REGISTRATION FORM:**

**Choice #1** \_\_\_\_\_

**Choice #2** \_\_\_\_\_

**Choice #3** \_\_\_\_\_

Your booth location will be confirmed promptly.

**PLEASE SEND TO:**  
IWCF  
iwcf@bellsouth.net  
or  
Fax (386) 677-0155