

**The Twenty-Fifth Annual  
North Carolina Workers' Compensation  
Educational Conference**



**Tuesday - Friday**

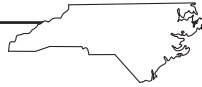
**October 13 - 16, 2020**

**Pre-Recorded Presentations Followed by Live Q&A**

**Sessions Available Online**

**After Initial Presentation through October 30, 2020**

**Virtual Conference**



**The Twenty-Fifth Annual  
North Carolina Workers' Compensation  
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**Tuesday - Friday, October 13-16, 2020**

**Pre-Recorded Presentations Followed by Live Q&A**

**Sessions Available Online After Initial Presentation Through October 30, 2020**

As a result of the COVID-19 pandemic, the North Carolina Workers' Compensation Educational Conference will be held this year as a purely *virtual* event. Although the format is new, the same informative content will be offered, along with continuing education credits and a virtual exhibit hall with displays by service providers.

The initial scheduled presentation of each session (pre-recorded) will be immediately followed by a period of live Q&A with the presenter(s). For the convenience of attendees, sessions will also be available to view on-demand after the initial presentation and continuing through October 30. However, please note that **insurance adjusters qualify for continuing education credits only when participating in sessions at the scheduled time with the live Q&A component**, per the requirements of the North Carolina Department of Insurance.

The goal of this conference is to educate those who participate in the North Carolina workers' compensation system regarding current rules, procedures, policies and forms and to provide an opportunity for dialogue among these participants. The presenters include the Chair and Section Heads of the Industrial Commission, plaintiff's and defense attorneys, physicians, medical and vocational rehabilitation specialists and mediators. Breakout sessions will be utilized to discuss certain topics in greater detail, while other topics will be presented from a more general perspective.

### **Who Should Attend?**

All employers, insurance adjusters, self-insurers, third-party administrators, safety & human resource managers, plaintiff's and defense attorneys, paralegals, health care providers, mediators and medical and vocational rehabilitation providers are encouraged to attend. Anyone interested in the workers' compensation system in North Carolina will receive valuable information at the conference.

### **Continuing Education Credits**

Participants may be eligible for continuing education credits for conference attendance. Application will be made for credits in the following occupations: attorneys (CLE), paralegals (CPE), carriers (CE credit), human resources professionals (SHRM), and rehabilitation providers (CE for CRC, CDMS and CCM). COHNs, CRRNs and any other discipline will be provided, upon request, with a certificate of completion for credit submission.

For adjusters, the conference sessions are grouped into four courses. **Adjusters must complete all sessions in each course, at the scheduled time with the live Q&A component, to receive credits for that course.**

Insurance adjusters also should be aware that the North Carolina Department of Insurance does not award credit to non-resident adjusters with North Carolina licenses unless domiciled in North Carolina as an adjuster. For general information concerning licensing and CE requirements for adjusters in North Carolina, please contact the North Carolina Department of Insurance at (919) 807-6800.

### **Access to Content**

Attendees will receive an email with instructions to sign in and access the sessions and content via the internet prior to the conference. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the instructions. Also, please add IWCF@bellsouth.net to your email software safe sender list as a trusted contact. For registrations received after 2 p.m. (eastern) on October 12, instructions will be emailed on the next business day.

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Tuesday - Friday, October 13-16, 2020 (Live Q&A)  
Sessions Available Online After Initial Presentation Through October 30, 2020**

**AGENDA**

*(Final schedule subject to change)*

**TUESDAY, OCTOBER 13, 2020**

- 9:00 - 9:15 AM **Opening Remarks**  
*Philip A. Baddour, Chair, NCIC*
- 9:30 - 10:30 AM **2011 Legislative Changes and Extended  
Compensation Claims Pursuant to N.C. Gen. Stat.  
§ 97-29(c) (2019)**  
*Margaret Shankle, Attorney at Law, Shankle Law Firm, PA,  
Charlotte, NC; Jeff Kadis, Attorney at Law, Hedrick Gardner  
Kincheloe & Garofalo, LLP, Charlotte, NC*
- 10:30 - 11:00 AM **Break - visit Virtual Exhibit Hall**
- 11:00 - 12:00 PM **Suitable Employment and Return to Work in 2020**  
*Valerie Johnson, Attorney at Law, Johnson Groninger PLLC,  
Durham, NC; W. Scott Fuller, Attorney at Law, Cranfill  
Sumner & Hartzog LLP, Raleigh, NC*
- 12:00 - 1:00 PM **Lunch Break - visit Virtual Exhibit Hall**
- 1:00 - 2:00 PM **COVID-19 and Tele-Health in Workers' Compensation**  
*Mark Pew, Senior Vice President, Preferred Medical,  
Louisville, KY*

**WEDNESDAY, OCTOBER 14, 2020**

- 9:00 - 10:00 AM **Concurrent Break-Out Sessions: (choose I of II)**
- I. Executive Secretary's Office Update**  
*Meredith R. Henderson, Executive Secretary, NCIC*  
**Plus Deputy Commissioner Section Update**  
*Tammy Nance, Acting Chief Deputy Commissioner, NCIC;  
Kevin V. Howell, Deputy Commissioner, NCIC*
- II. Hot Topics and Best Practices for Adjusters**  
*(fulfills 1 ethics hour for adjusters and attorneys)*  
*Stephanie Gay, Vice President, Aegis Administrative Services,  
Inc.; Tracey L. Jones, Attorney at Law, Teague Campbell Dennis  
& Gorham, LLP, Raleigh, NC; Barry C. Jennings, Attorney at  
Law, Law Offices of James Scott Farrin, Durham, NC*
- 10:00 - 10:30 AM **Break - visit Virtual Exhibit Hall**
- 10:30 - 11:30 AM **Concurrent Break-Out Sessions: (choose I of II)**
- I. The Commission's New Case Management  
System and Electronic Filings: An Interactive  
Demonstration**  
*(fulfills 1 technology hour for attorneys)*  
*Meredith R. Henderson, Executive Secretary, NCIC;  
Tim Frost, Chief Information Officer, NCIC;  
Emily M. Baucom, Clerk, NCIC*
- II. Work Related Injuries and Telecommuting**  
*Mathew E. Flatow, Attorney at Law, SeiferFlatow, PLLC,  
Charlotte, NC; Laura L. Carter, Attorney at Law, Holder  
Padgett Littlejohn + Prickett, LLC, Raleigh, NC*
- 11:30 - 1:00 PM **Lunch Break - visit Virtual Exhibit Hall**
- 1:00 - 2:00 PM **Update from the Clerk's Office and Claims  
Administration**  
*Emily M. Baucom, Clerk, NCIC; Tammy Nance, Acting Chief  
Deputy Commissioner, NCIC*

**THURSDAY, OCTOBER 15, 2020**

- 9:00 - 10:00 AM **Concurrent Break-Out Sessions: (choose I of II)**
- I. Confidentiality and Attorney-Client Privilege in  
Workers' Compensation Claims**  
*(fulfills 1 ethics hour for attorneys)*  
*Warren T. Savage, Senior Claims Attorney, Lawyers Mutual  
Liability Insurance Company of North Carolina, Cary, NC*
- II. Shoulder and Knee Conditions in Workers'  
Compensation**  
*Matthew T. Boes, M.D., Raleigh Orthopaedic Clinic,  
Raleigh, NC*
- 10:00 - 10:30 AM **Break - visit Virtual Exhibit Hall**
- 10:30 - 11:30 AM **Concurrent Break-Out Sessions: (choose I of II)**
- I. Maintaining Professionalism: Essential Practice  
Tips for Attorneys**  
*(fulfills 1 ethics hour for attorneys)*  
*Melvin F. Wright, Jr., Executive Director, The Chief Justice's  
Commission on Professionalism, Raleigh, NC*
- II. Nurse Case Manager Ethics: 2020 Edition**  
*(fulfills 1 ethics hour for case managers)*  
*Vicki Hewitt-McNeil, Medical Rehabilitation Nurse, NCIC;  
Jodie Nolf, RN, CCM, Nolf Case Management & Consulting,  
LLC, Raleigh-Durham, NC*
- 11:30 - 1:00 PM **Lunch Break - visit Virtual Exhibit Hall**
- 1:00 - 2:00 PM **Concurrent Break-Out Sessions: (choose I of II)**
- I. Hot Topics, COVID-19, and Recent  
Developments in Mediation**  
*John C. Schafer, Deputy Commissioner, NCIC; Jacqueline R.  
Clare, DRC Certified Mediator, Raleigh, NC; Thomas M.  
Clare, DRC Certified Mediator, Raleigh, NC*
- II. Approaches to Industrial Hand Injuries & Wide  
Awake Surgery**  
*Christopher Chadderdon, M.D., OrthoCarolina, Charlotte, NC*

**FRIDAY, OCTOBER 16, 2020**

- 9:00 - 9:15 AM **A View from the Chair**  
*Philip A. Baddour, Chair, NCIC*
- 9:15 - 10:00 AM **Update on Recent Commission Rulemaking**  
*Gina Cammarano, Rulemaking Coordinator, NCIC*
- 10:00 - 10:30 AM **Break - visit Virtual Exhibit Hall**
- 10:30 - 11:30 AM **COVID-19 Compensability**  
*Patrick O'Connell, M.D., Sentinel Primary Care, Raleigh, NC;  
Edward L. Pauley, Attorney at Law, Wallace & Graham, P.A.,  
Salisbury, NC; Jennifer V. Ruiz, Attorney at Law, Hedrick  
Gardner Kincheloe & Garofalo, LLP, Raleigh, NC.*
- 11:30 - 1:00 PM **Lunch Break - visit Virtual Exhibit Hall**
- 1:00 - 2:00 PM **Case Law Update**  
*Vernon Sumwalt, Attorney at Law, The Sumwalt Group,  
Charlotte, NC; Bruce A. Hamilton, Attorney at Law, Teague  
Campbell Dennis & Gorham, LLP, Raleigh, NC*



**Conference Registration Form**  
**The Twenty-Fifth Annual North Carolina Workers' Compensation**  
**Educational Conference • Virtual Conference**  
**Tuesday - Friday, October 13-16, 2020**  
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**Sessions Available Online After Initial Presentation Through October 30, 2020**

Registration Fees: \$175.00 per person paid on or before August 31, 2020  
 \$200.00 per person paid after August 31, 2020

For registrations received after 2 p.m. (eastern) on October 12, instructions will be emailed on the next business day.  
 Two registration options are available.

- 1. Payment by Credit Card** (MasterCard, VISA or American Express) - go to [www.iwcf.us/iwcfevents.html](http://www.iwcf.us/iwcfevents.html) and click on link to Online Registration under NORTH CAROLINA.
- 2. Payment by Check** Complete, copy and return this form for each attendee, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174

Name: \_\_\_\_\_  
 Business Name: \_\_\_\_\_ Title: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Email: \_\_\_\_\_

Area of Practice:  Employer  Employee  Health & Safety Specialist  Insurer  TPA  Attorney  Mediator  
 Paralegal  Occup. Health Nurse  Health Care Provider  Medical Rehab Specialist  Vocational Rehab Specialist  
 Human Resources Professional  Other: \_\_\_\_\_

**CONTENT** - Attendees will receive an email with instructions from [IWCF@bellsouth.net](mailto:IWCF@bellsouth.net) to sign in and access sessions and content via the internet prior to the conference. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the link. *Note: Any text, including Q&A and chat, submitted through the conference platform or by email, may be captured or broadcast as part of the conference. Unlawful harassment and derogatory comments are not allowed and recording or broadcasting conference presentations are expressly prohibited.*

**CONTINUING EDUCATION CREDITS** - Application will be made for Attorney CLE, Paralegal CPE, Adjuster CE, SHRM CE, Rehabilitation CRC/CDMS/CCM credits; and COHN, CRRN contact hours. Any other discipline will be provided, upon request, with a certificate of completion. Please note special Department of Insurance rules for adjusters.

**Please indicate the CE credits you will be seeking:**

NC Attorney - Bar #: \_\_\_\_\_ NC Adjuster - NPN #: \_\_\_\_\_  
 \_\_\_\_\_ Paralegal \_\_\_\_\_ SHRM \_\_\_\_\_ CCM \_\_\_\_\_ CRC \_\_\_\_\_ CDMS \_\_\_\_\_ OHN

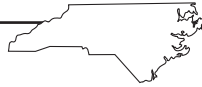
**CANCELLATION REFUND POLICY** - Cancellation of pre-registration must be made before 5:00 p.m. on September 29, 2020. Substitution of attendee is recommended in lieu of cancellation after that date. The full registration fee will be forfeited if you fail to attend or cancel timely.

**SPECIAL NEEDS** - Individuals attending the conference who may need auxiliary aids or special services are requested to provide notice of their needs in writing no later than 10 working days before the conference so that appropriate arrangements can be made.

*For further information contact the IWCF office at (386) 677-0041, Fax (386) 677-0155,  
 email: [IWCF@bellsouth.net](mailto:IWCF@bellsouth.net) or visit the NCIC website at [www.ic.nc.gov](http://www.ic.nc.gov)*

Net proceeds from this event, if any, go to the International Workers' Compensation Foundation (FEIN# 35-1737364), a non-profit organization, to further its work in workers' compensation education and outreach.





**Exhibitor/Sponsorship Registration Form**  
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**ATTENTION EXHIBITORS**

Fee of \$500 includes:

- 24/7 access to your virtual booth from Oct. 13 - Oct. 30, 2020
- Customized look to fit your branding, including your company logo
- Opportunity to capture leads when attendees visit your booth
- Conference prize drawing for attendees who visit the most booths
- Attract visitors by offering prize drawings at your booth
- Welcome attendees to your booth with a pre-recorded video that runs when they visit
- Video conference with your live rep (via Zoom, etc.)
- Interact with conference attendees via real-time chat sessions
- Ability to contact conference attendees electronically
- Opportunity to send attendees a "push notification" announcement
- Each session concludes with reminder to visit the exhibit hall
- Access to conference sessions for 1 company representative

On receipt of your registration, we will send your contact person the instructions. Register online (credit card only) at [https://www.compevent.com/north\\_carolina](https://www.compevent.com/north_carolina). Or for payment by check, use this form and fax an advance copy to (386) 677-0155 or email it to [IWCF@bellsouth.net](mailto:IWCF@bellsouth.net). For additional information regarding exhibits, contact the IWCF at (386) 677-0041.

**EXHIBITOR INSURANCE/HOLD HARMLESS CLAUSE**

Exhibitor assumes entire responsibility and hereby agrees to protect, indemnify, defend, save and hold harmless the International Workers' Compensation Foundation (IWCF), its employees and agents, and Chelsea Place Meetings and its employees and agents, against all claims, losses and damages to persons or property, governmental charges or fines and attorney fees arising out of its exhibits excluding any such liability caused by the sole negligence or concurrent comparative negligence of Chelsea Place Meetings and its employees and agents, as well as the IWCF, its members, employees and agents.

In addition, exhibitor acknowledges that Chelsea Place Meetings, and the IWCF do not maintain insurance covering exhibitors' property or potential liabilities and that it is the sole responsibility of the exhibitor to obtain insurance covering such losses by exhibitor. Exhibitor shall obtain and keep in force during the exhibit period policies of comprehensive general liability insurance and contractual liability insurance and specifically referring to contractual liability set forth in the foregoing paragraphs hereof, in an amount not less than \$1,000,000 combined single limit for personal injury and property damage. Chelsea Place Meetings and the IWCF shall be included in such policies as additionally named insureds for this convention only.

**AUTHORIZED SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**SPONSORSHIP OPPORTUNITY**

**You are invited to register as a sponsor for the Twenty-Fifth Annual North Carolina Workers' Compensation Educational Conference.**

Fee of \$1,000 includes:

- Virtual sponsor listing branded with company logo
- Brief description of company services
- Link to company website
- Sponsors featured in display during breaks
- Sponsor logos displayed on the conference platform home page and at the beginning and end of each session
- One complimentary attendee registration

**CHECK ONE OR MORE CATEGORIES:**

**EXHIBITOR**

**SPONSORSHIP**

Company Name: \_\_\_\_\_

Specialty: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

**EXHIBITORS**

Comp Registrant: \_\_\_\_\_

Title: \_\_\_\_\_

Email Address: \_\_\_\_\_

**SPONSORS**

Comp Registrant: \_\_\_\_\_

Title: \_\_\_\_\_

Email Address: \_\_\_\_\_

Two registration options are available for exhibitors and sponsors

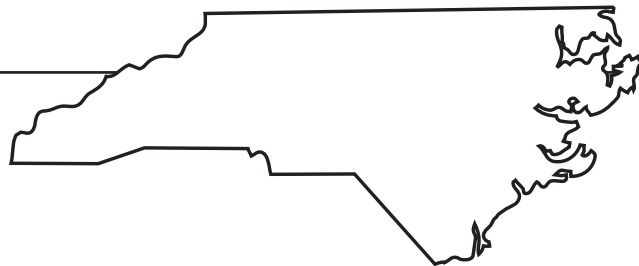
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2. **Payment by Check** Complete, copy and return this form, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

**For additional information contact the IWCF office at: Phone (386) 677-0041 • Fax (386) 677-0155 • [iwcf@bellsouth.net](mailto:iwcf@bellsouth.net)**

**I W C F**

570 Memorial Circle, Suite 320  
Ormond Beach, FL 32174

First Class Mail  
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Daytona Beach, FL  
Permit #62



## **The Twenty-Fifth Annual North Carolina Workers' Compensation Educational Conference**

*The 2020 Conference is purely virtual!! See inside for more details!!*

**Tuesday - Friday • October 13-16, 2020**  
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*Early Bird Conference*  
*Registration Deadline: August 31, 2020*